

*Celebrating POPS 20th Anniversary*



9th October 2008

Radisson Edwardian Hotel

Manchester

7:00pm until late

*Rewarding examples of outstanding work*

## *Programme*

- 19:00      *Welcome Drinks*  
*Served in the Alto Room*
- 19:30      *The event begins*  
*Halle Suite*
- 19:40      *Presentation to celebrate*  
*POPS 20th anniversary*
- 19:50      *Welcome and Introductions*  
*by Host Martin Glynn*  
Martin is a Criminologist and a Writer with an interest in the experiences of Black men in the Criminal Justice System. Some of his recent work includes his involvement in Channel Five's recent 'Banged Up' documentary.
- 20:00      *Dinner is served*  
*Music by Vibrant*
- 21:30      *Awards Ceremony*
- 22:40      *Music by Vibrant*  
*Disco DJ Fritz*
- 00:30      *Close*

Programme sponsored by:

**rap** spiderweb  
colour printers ltd

Tel: 0161 947 3700  
[www.rapsiderweb.com](http://www.rapsiderweb.com)

## *About the Crystal Hearts Awards*

We are delighted to welcome you to POPS' 3rd Crystal Hearts Awards. The Awards are designed to reward examples of outstanding work being carried out by individuals and teams working within the Criminal Justice System.

This year's event is extremely special as POPS is also celebrating its' 20th Anniversary. We have received lots of good wishes from a variety of agencies and individuals. Some of these are shown below...

*'Over the last twenty years POPS have become a respected, positive and embedded third sector partner within the criminal justice arena in the North West.*

*Although POPS are involved in a range of work that delivers positive outcomes their challenging role of "critical friend" to statutory agencies is, whilst not always comfortable, of immeasurable benefit.'*

**Gail Porter – Deputy North West Director Home Office**

*'I wish POPS well on both its twentieth anniversary and for the future. I have very much appreciated your contribution in a range of settings in the North West to the delivery of effective and good quality services for both prisoners and their families.'*

**Ian Lockwood CBE – North West Area Manager HMPS**

*'POPS have brought a depth of understanding to our work with offenders that was previously missing. Farida and Diane, as well as the rest of the POPS team continue to work tirelessly to get their message across.'*

**Bill McHugh – North West Regional Offender Manager**

*Congratulations to Farida, Diane and all the POPs team and thank you for your contribution to this important agenda.*

**Marie McLaughlin – North West Regional Strategy Manager**

# *About the Awards and Shortlisted Nominees...*

## *Connecting Communities Award*

This award will go to the individual/team/project/organisation that has enabled various agencies, providing services to offenders and their families, to engage with diverse communities.

### **Short list:**

*Geoff Bagshaw and Ray Green - HMYOI Wetherby*

Ray and Geoff have worked hard to establish a community based project that trains young offenders in HMYOI Wetherby with skills in horticulture and as a result the Young Offenders work within the community to maintain gardens for the elderly in and around Wetherby. This project has brought two communities together that would normally never meet, understand or have a mutual respect for one another.

*Partnership and Commissioning Team - Lancashire Probation*

This team has developed an accommodation project that works with some of the most vulnerable and high risk offenders in the system. As well as providing advice and information, this project actively finds accommodation for offenders and provides support packages to ensure the offender is more likely to successfully make the transition from prison to approved premises and then into community accommodation.

## *Race and Diversity Award*

*NOMS Yorkshire Area Office*

This award will go to the individual/team/project/organisation that has recognised and responded to diversity and met the specific needs of diverse client groups.

### **Short list:**

*Shakeel Meer and Team - HMP Leeds*

Shakeel set up and now manages with his team, the Scrutiny Panel, which brings together prisoners, staff and independent community leaders to examine racist complaints and how the process is followed. This remarkable project ensures that

racist incidents are progressed and taken seriously, thus enabling all stakeholders to have confidence in the system. This open way of dealing with sensitive issues is both refreshing and insightful.

### *Diversity Champions - HMP Wetherby*

The Diversity Champions are a group of individuals that work one day a week each, in addition to their full time jobs, in HMYOI Wetherby. The prison, recognising its staff population was not reflective of the prison population, recruited these individuals to support and advise on how they could improve service standards and attract a more diverse and reflective work force.

## *Positive Partnership Award*

### *Sponsored by SERCO HMPYOI Doncaster*

This award will go to the partnership agreement that has achieved great success in terms of innovative service delivery/fundraising/profiling/reaching wider client groups.

#### **Short list:**

### *POPS and HMP Risley Family Forum*

The Family Forum was established by POPS in order to allow families visiting HMP Risley to voice their concerns and opinions of the service offered by POPS and more importantly by the prison. HMP Risley's Governor attends the forums where families are able to 'ask anything' about the prison and its systems. The forum members have been honest and the prison has taken on board many of their concerns and made changes for the better.

### *Erica Blackburn - Mothers Against Violence*

Mothers Against Violence (MAV) work with young men and their families to promote positive change in a community that has been affected by violent crime. MAV is an example of how a group of mothers can take a negative experience and work in partnership to turn it into something strong, positive and critical to the community. Erica is one of the founders of the organisation.

### *DFES Barnardo's Project*

This project offers a nurturing and therapeutic service for families affected by parental imprisonment in the Newcastle upon Tyne area. The project works in partnership with families to give them space and time to access support which can address the range of complex needs that often arise for children and lone carers when a parent goes into prison.

## *Family Ties Award*

### *Sponsored by POPS*

This award will go to the individual/team/project/organisation that has improved relationships between families and offenders.

### **Short list:**

#### *Corin Morgan-Armstrong - Parc Supporting Families (PSF)*

PSF aims to support and develop innovative ways for families to re-establish, maintain and enhance their relationships whilst visiting a custodial setting. Some of their work includes Family Centered Visits, Specialist Engagement Visits, Learning Together Clubs and much, much more. Corin has been integral in getting this project off the ground and recognised by both Baroness Scotland and The Welsh Affairs Committee as a model of good practice in Wales.

#### *POPS and HMP Risley Family Forum*

The Family Forum was established by POPS in order to allow families visiting HMP Risley to voice their concerns and opinions of the service offered by POPS and more importantly by the prison. HMP Risley's Governor attends the forums where families are able to 'ask anything' about the prison and its systems. The forum members have been honest and the prison has taken on board many of their concerns and made changes for the better.

#### *National Prisoners Families Telephone Helpline (0808 808 2003)*

This project has a national reach, is managed by Action for Prisoners' Families and operated by POPS and Ormiston Children and Families Trust. It has been running for over 5 years and provides a free, independent support and information service via the phone and email to families supporting an offender. It is the only offenders' family helpline in the country and supports over 12,000 callers a year.

#### *HMP&YOI Forest Bank Visit Staff and POPS Visitor Centre*

POPS and HMP&YOI Forest Bank Prison have worked tirelessly over the past few years to enhance the services for families visiting the prison. As well as providing a friendly visitors centre the partnership have also established innovative initiatives such as Themed Family Focused Visits (I.e. Eid Festival, Black History Month, Summer Time etc), Student Legal Advice Clinic in partnership with Manchester Metropolitan University and much, much more.

#### *Rosemary Lister - HMP Everthorpe*

Rosemary is a Library Supervisor at HMP Everthorpe. Recognising the need for fathers in prison to maintain contact with their children, Rosemary introduced a Storybook Days project into the prison. Rosemary's enthusiasm and hard work enabled the project to overcome issues like security restrictions, lack of equipment

and often unmotivated offenders. The project now has an enthusiastic membership of offenders and was recently visited by a writer who helped the men create their own stories/illustrations for their children.

## *Reducing Re-offending Action Plan (RRAP) Award*

*Sponsored by HMPS North West Area Office*

This award will go to the project/initiative that has worked towards meeting the objectives of the Reducing Re-offending Action Plan (RRAP).

**Short list:**

*Michael Cadmore - HMP Hull*

Mick ensures that a portfolio of Accredited Sex Offender Treatment Programmes are run to meet the needs of the offenders at HMP Hull. A nationally recognised problem is that many offenders do not understand the benefits of attending such programmes and therefore are unwilling to engage, which is often detrimental to their rehabilitation and increases their risk of re-offending. Mick introduced a Peer Mentoring Scheme to overcome the offender's trepidations. The success of Mick's project has seen it now expanded to other prisons like HMP Leeds and HMP Doncaster.

*Alicia Craythorne - Court Family Support Worker*

Alicia works on a new project that delivers services to families supporting someone appearing at Manchester Magistrate Court. The RRAP recommends that services need to be developed to reach families at an earlier point in the Criminal Justice System, this project (which is a partnership between POPS, NOMS and Greater Manchester Probation Service) works towards reaching and assisting families sooner rather than later.

## *Volunteer of the Year Award*

This award will go to a Volunteer who has shown great commitment and achievement in a voluntary role.

**Short list:**

*Valerie Weiter*

Val is retired and has been working as a Volunteer at the Visitor Centre at HMP&YOI Forest Bank for over 8 years. Her commitment and enthusiasm for her role has led her to become one of the most respected members of the team working at the Visitor Centre. Val has developed a wealth of knowledge and skills from her time as a volunteer. New staff from both the prison and the Visitor Centre often look to Val for advice and support on issues relating to families. Val makes a

point of getting to know all the families that come to the Centre and is valued by both staff and visitors alike.

### *Hamera Munit*

Hamera is supporting someone in prison and is also one of the founder members of the Family Forum at HMP Risley. She has actively taken part in all forums and also encouraged other families visiting the prison to join in as well. Hamera is an excellent example of how one can take a negative experience and use it to create something positive for others. Through her role on the forum Hamera has shared her experience to make positive changes in the prison. Hamera has also shared her story on how the imprisonment of her partner had impacted on her at two recent conferences in the North West.

## *Outstanding Achievement when working with Female Offenders Award*

This award will go to individual/team/project/organisation that has most effectively and innovatively worked with female offenders.

### **Short list:**

#### *Evolve*

Evolve is a 'one-stop-shop' initiative that provides support to women offenders and women at risk of offending in the Calderdale and Kirklees area. The project offers tailor made support packages catering for the numerous needs of the women they support from drug and alcohol to self confidence and behaviour programmes.

#### *Action for Children Mothers and Baby Unit - HMP Styal*

This innovative project provides a dedicated support unit for women and their babies at HMP Styal. The unit supports mothers to look after their children up to the age of 2 years old. The projects works in a multi-disciplinary capacity to ensure that issues of child safety and prison security are always adhered to. The unit provides both a stimulating environment for the babies and support services for the mothers, it does this without compromising the mothers' responsibility for the care of her child.

#### *Rokaiya Khan - Together Women's Project (TWP) Yorkshire Humberside*

Rokaiya manages the TWP, which offers women a dedicated women only centre, where they can feel safe to explore complex issues and access the support they sorely need. Workers provide holistic support to vulnerable women with incredibly chaotic lives and complex needs in order to help them prioritise and deal with issues that may trigger offending behaviour. TWP help vulnerable women turn their lives around.

## *Outstanding Achievement when Working with Young Offenders Award*

This award will go to the individual/team/project/organisation that has most effectively and innovatively worked with Young Offenders.

### **Short list:**

#### *Caroline Senior - HMYOI Wetherby*

Caroline works with great passion and enthusiasm in encouraging the Young Offenders at HMYOI Wetherby to gain self esteem and maximum benefit from taking part in an exciting project with Bradford Dance Academy. Caroline organises for trainees to travel to the Dance Academy and take part in an 8 week course. Caroline also arranges events that the young offenders can perform in at the prison. Performances have been described as strong, physical and powerful. Caroline strives to show the offender that they can do something completely different with their lives.

#### *Trevor Brown - HMYOI Wetherby*

Trevor has great motivation and care for the Young Offenders at HMYOI Wetherby, which has lead him to constantly seek ways in which he can improve services to them. He has taken a key interest in raising the profile of the Race Equality Prisoner Representatives, recognising their potential and spending time investing in them. Recently one of the reps gave a presentation on Race Equality at HMYOI Wetherby and what it felt like to be there. Without Trevor's support this Young Offender would not have realised the skills to do this or encountered the opportunity.

#### *Steve Dunn - HMYOI Northallerton*

Steve is part of a team that runs an alternative arts based programme for the Young Offenders at HMYOI Northallerton. The programme consists of a writing phase, where offenders are encouraged to write short stories which are acted out and filmed. The second phase involves DJ/mixing and music appreciation. Offenders write and produce their own music CDs, even down to designing the CD cover. The prison has recently secured funding to run their own radio station to run alongside the project. Without the hard work and dedication of Steve Dunn and the Connecting Youth Culture Team an innovative and unique project like this would have never gotten off the ground.

## *Outstanding Achievement when Working with Male Offenders Award*

This award will go to the individual/team/project/organisation that has most effectively and innovatively worked with Male offenders

### **Short list:**

#### *HMP Hull Segregation Unit*

The officers that work on this unit are a specially selected team, trained to care for offenders that are unable to cope or operate in a normal prison environment. Many of the offenders have mental or personality disorders which means that they need very specific support and in some cases need challenging too. The team operate with a non-judgemental and unbiased approach which has led them to be able to diffuse most situations quickly and without force. They feel that using a combination of 'talking it out' mixed with a bit of humour has enabled them to create a respectful and calm environment on the unit.

#### *Derek Johnson - HMP Manchester*

Derek is an officer at HMP Manchester that has shown that one person really can make a difference. He dispels the images and fears that prisoners have of a high security prison and instead gives them hope that they can change for the better. With simple methods of respect, care and dignity Derek has encouraged prisoners to look to him for support and guidance. This quiet and unassuming approach has enabled Derek to instill confidence and encourage prisoners to take part in education, peer support and behavioural programmes that they would not normally have done. Prisoners feel that Derek really cares and always goes that extra mile to make prison and also release a little more manageable.

#### *George McMeekin and Alan Oldham - HMP Haverigg*

George and Alan work in partnership with outside agencies, to provide opportunities for offenders to address their offending behaviour. This is achieved by organising community projects for offenders to engage work and/or college including placement. George and Alan feel that these opportunities increase the offender's employability upon release. Some of their projects have included White Haven Bloom/Beacon Landscaping Project, Haverigg School Outdoor Restoration Project and CAB volunteer Project.

## *Outstanding Achievement when Working with BME Offenders Award*

Individual / team / project / organisation that has most effectively and innovatively worked with BME offenders

### **Short list:**

#### *Barry Bailey - HMYOI Wetherby*

Barry (Baz) Bailey is employed as the Safeguards and Diversity Manager. He recognised that HMPYOI Wetherby appeared to be an establishment that embraced the diversity agenda but lacked consistent communication/dialogue with the BME population and local BME community. Baz set about discovering the needs of young people, staff and local communities and began to develop practise that gave BME young people a voice within the establishment. This has progressed to holding specific BME groups with piece de résistance being the full involvement of BME young people in monthly REAT meetings.

Without the drive, commitment and energy of Mr. Bailey the BME agenda would not have progressed as far as it has or would the voice of BME young people be heard as loudly as it is.

#### *Breakthrough Sheffield Multi-ethnic Drugs Service*

In recognition of the fact that national statistics show BME offenders to have additional barriers in accessing appropriate drug services, Breakthrough have set up a unique project in HMP&YOI Doncaster. It provides a Multi-ethnic service that works with BME offenders giving them specific support and information with regards to their drug misuse issues. This project has been described as one that literally 'Save Lives'. In 2007-8 the project worker managed to increase BME prisoners accessing drug services in the prison from 7-9%. The project is always looking to develop to meet the needs of BME offenders and is hoping to introduce mentors for Foreign Nationals soon.

## *Robin Halward CB Award for Long Service and/or Overall Outstanding Achievement*

This award has been named in memory of Robin Halward CB who passed away in 2006. We wanted to recognise the positive impact he has had both on the Prison Service, with his active and high profile career, and also on POPS, with his role as Board Member.

The award will be presented to an individual who has demonstrated vision, integrity and competency within their area of work for a prolonged period of time. This award recognises that individuals can and do make a difference.

There are no shortlisted nominees under this category, just one winner, which will be announced at the end of the event.

## *Acknowledgements ...*

*Host:* Martin Glynn

[www.sankofaassociates.co.uk](http://www.sankofaassociates.co.uk)

*Awarding Panel:*

Vivien Brandon – Strategic Lead for Partnerships Strategy Unit, MOJ

Diane Curry OBE – POPS Director

Tony Hassall – HMPS Yorkshire Humberside Area Manager

Bill McHugh – North West ROM

Beverley Thompson OBE – Race Equality Advisor to NOMS

*Lighting, Sound and Multimedia*



*Technicians:*

0161 273 3121

*Entertainment:*

*Vibrant*

Manager Paul Richards: 07722066648

*Photographer:*

Walter James Photography

[walter@walterjamesphotography.co.uk](mailto:walter@walterjamesphotography.co.uk)

*POPS Events Team:*

Zoë Gan-Rankin

Laura Stevenson

Danielle Byron

Margaret Vaughan

Sharon McHale

*Crystal Hearts Awards*

c/o Partners of Prisoners and Families Support Group

Valentine House

1079 Rochdale Road

Blackley

Manchester

M9 8AJ

Tel/Fax: 0161 702 1000

E-mail: [mail@partnersofprisoners.co.uk](mailto:mail@partnersofprisoners.co.uk)

Website: [www.partnersofprisoners.co.uk](http://www.partnersofprisoners.co.uk)

Registered Charity Number: 1048152

Company Registration Number: 3067385

Company VAT Registration Number:

883303130

This event is sponsored by...

**serco**

Bringing service to life

**Kalyx**

